

Manual FLB Ongoing

This document will provide a simple introduction into how you, as goods owner, will find basic information about your product's balance, flow and order status in our system.

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1. LOGIN

Go to www.flb.se

Click on Customer login

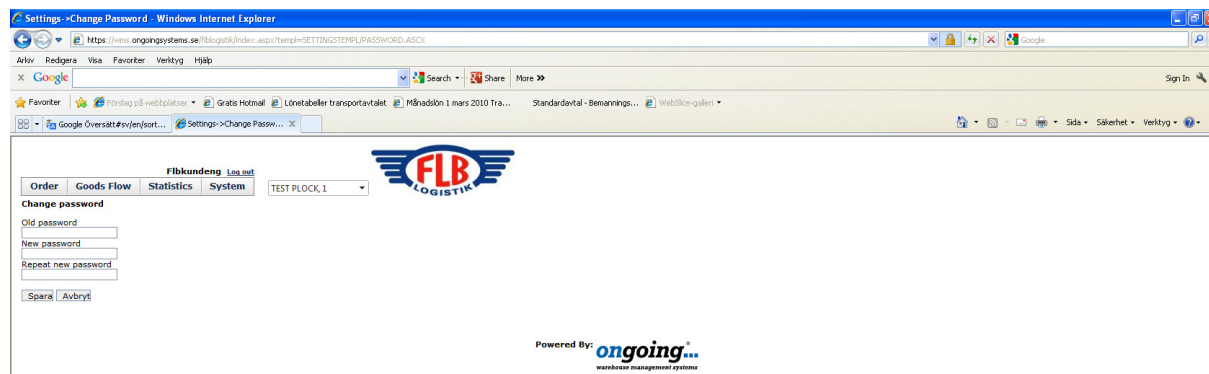
Click on the link **FLB Ongoing**

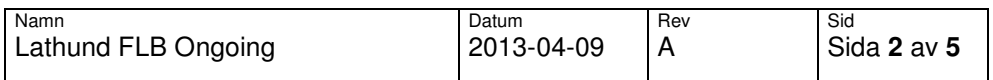
Log in with your username and password. You will receive your username and password in a separate email from FLB Logistik. It is possible to change the password.

1.1 Change the password

Go to the menu **System → Change password**

Note that the password must be safe and contain at least one VERSAL, one common, one symbol (eg %, +, &), in total a minimum of twelve (12) positions.





2.1 Order

→Add To Order

→ Order list

List of all orders and their status

2.2 Goods flow

Goods Flow

→ Received Goods

Transactions on received goods

→ Goods In Stock

Balance on goods in stock, including inbound reference, cargo status etc.

→ **Delivered Goods**

Transactions on goods delivered. Ability to select different views.

→ Goods Transactions

All transactions in and out. Ability to select different views.

Goods / Low Goods Transactions - Windows Internet Explorer

Address: https://www.gongingsystems.se/?blogid/index.asp?templ=USERTEMPL/GoodsTransactions.aspx

Google Search

Sign In

Favorites: Favoriter, Förlag på webbplatsen, Gratis Hotmail, Lönstabeller transportavtalet, Månadslön mars 2010 Tra..., Standardantal - Benämning..., WebSite-galeri

Google Übersichts#en/en/sort... Goods Flow>Goods Tran...

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FLB LOGISTIK

Order Goods Flow Statistics System TEST PLOCK 1

Article Received Goods Batch Number
< All > Goods In Stock Customer Order Number
Article Grd Delivered Goods Serial Number
< All > Customer Serial Number
< None > Goods Transactions Case no
Article category < None >
Article Name
Article number
Stock Location
Transaction date
Vv
Goods Transactions
Selection
Excl inventory moves
All Goods Owners
Max 100
Search Clear

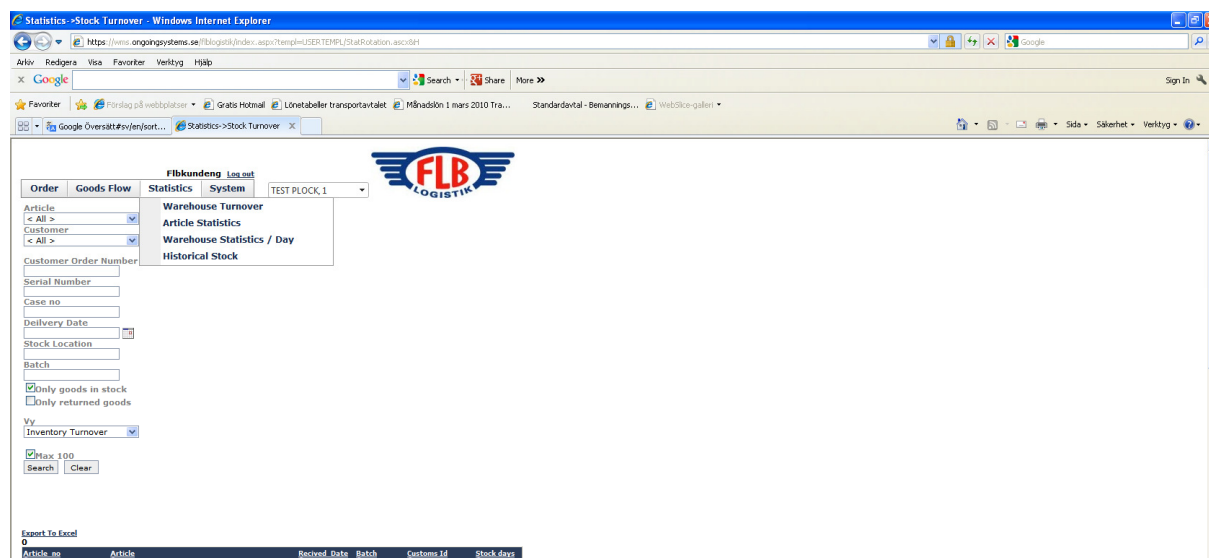
Export To Excel

Article no	Article	Transaction Date	Inv	Pack ID	Batch	Expiry Date	Container	Comment	Customs Id	Order id	Order no	Order Type	Customer Name	Transaction type	Count	Article Group	Category
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2.3 Statistics

Statistics

- Warehouse Turnover
- Article Statistics
- Warehouse statistics / Day
- Historical Stock



3. FREQUENTLY ASKED QUESTIONS

3.1 What balance do I have in a particular product?

The most overall image to easily and quickly see the balance of a product is by **Order → Add To Order**. You can also search on the article number, name, article group and category. There is also the opportunity to add search value or sort through the column headers, see the magnifying glass and the *from / to* symbols. ▶◀



To see all articles, unmark the default choice *Max 100*.

If minimum level is applied, **Do Order** will come up in the column for *Do Order* if available balance is below the minimum level. A more detailed overview of balance is to be found at **Goods Flow → Goods in Stock**. It is specified at delivered batch. Click on the column header to sort the list according to your needs.

3.2 What is the status of my orders?

Go to **Order → Order List** to see the status of your order. There you find different views where you can see more or less details per order. You can also search by specific order number (Goodsowners order no).

Restad

The order is registered but all articles are not in stock. When the missing articles are received the order status will be changed to *Picking*. When articles are missing to complete the order it can also be set to *Delplockning*, see below, if it is agreed with our Customer Service & Support.

Plockning

The order is registered and released to be picked.



Namn Lathund FLB Ongoing	Datum 2013-04-09	Rev A	Sid Sida 4 av 5
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Delplockning

The order is registered and released to be partially picked.
Backorder will be created.

Utskriven

The order is printed and ready to be picked / handled.

Plockad

The order is picked.

Hämtad

The order is retrieved and has left FLB.

Each status has its own color in the system so that it will be easier to follow. See the example below.

Status	GA	Order_id	Order Type	Delivery Date	Country
Plockning	TEST PLOCK	16474		19/03/2013	Sverige
Hämtad	TEST PLOCK	16451	Marknad	15/03/2013	Sverige
Hämtad	TEST PLOCK	16368		08/03/2013	Finland
Hämtad	TEST PLOCK	16244		04/03/2013	Sverige

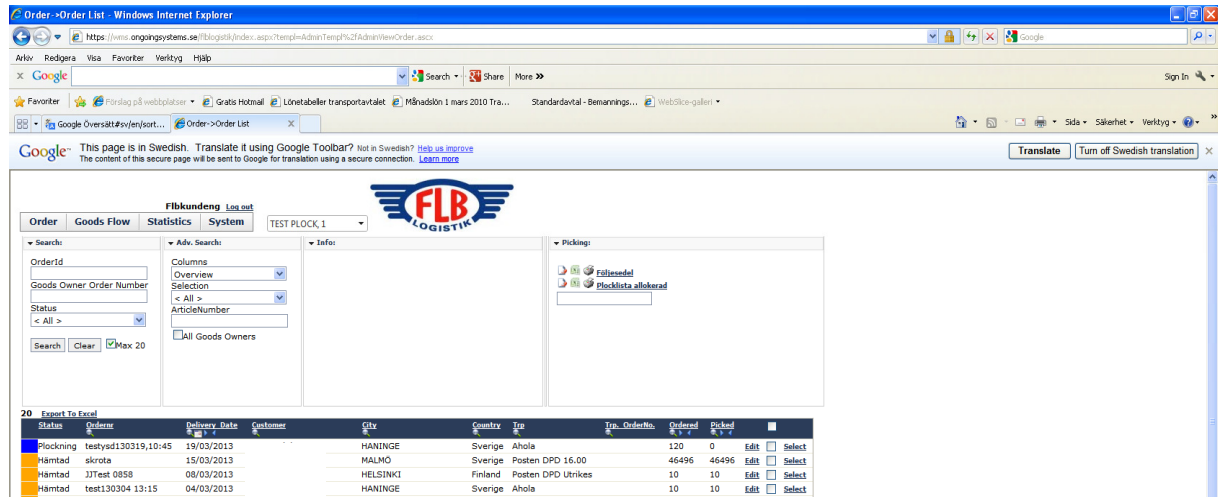
3.3 Have I received the latest delivery?

Go to **Goodsflow → Received Goods**. A list shows the latest goods received. You also have the option to search by article number, batch or from / to dates.

Article	Initdatum	Iiv	Serial no	Batch	Expiry Date	Container	Location
12345 Yivas test	05/03/2013 09:37:44	FLBrobjkt	67614	testyad			
12345 Yivas test	04/03/2013 13:25:11	FLBbadm	65991				
12345 Yivas test	04/03/2013 13:17:46	FLBlager	67999	test130304 13:17			
12345 Yivas test	04/03/2013 13:17:46	FLBbadm	65991				

3.4 I need to search for an order that was placed more than a month ago

Go to **Order → Order list**. Search for order id, your order number or status. You also have the opportunity to search by adding a value and sort through the list's column headers. Keep in mind that there are different views to choose from in the order list, such as for example **Overview**.

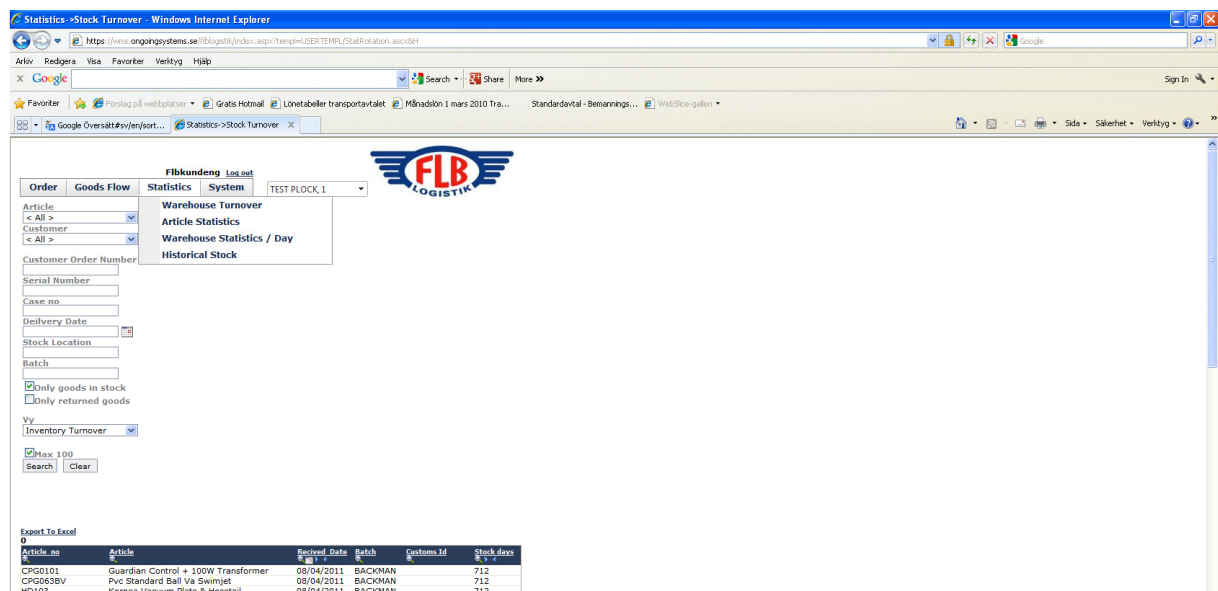


Status	OrderId	Delivery Date	Customer	City	Country	To	To	OrderRef	Ordered	Picked
Plockning	testysd13031910:45	19/03/2013		HANINGE	Sverige	Ahola		120	0	
Hämtad	skrota	15/03/2013		HALUNO	Sverige	Posten DPD 16.00		46496	46496	
Hämtad	33Test 0858	08/03/2013		HELSINKI	Finland	Posten DPD Ultrikes		10	10	
Hämtad	test130304 13:15	04/03/2013		HANINGE	Sverige	Ahola		10	10	

To see all orders, unmark the default choice *Max 20*.

3.5 I would like to see statistics for my products and flows

Go to the menu **Statistics** where you find a number of lists with information on **Warehouse Turnover**, **Articles Statistics**, **Warehouse Statistics/Day** and **Historical Stock**. It is also possible to obtain a detailed history from the menu **Goods Flow**. Customer Service & Support can also help you if you are in need of more specific information or compilation of data.



Article no	Article	Received Date	Batch	Customs Id	Stock days
CPG0101	Guardian Control + 100W Transformer	08/04/2011	BACKMAN	712	
CPG0538V	Pvc Standard Ball Va Swimjet	08/04/2011	BACKMAN	712	
HD103	Korrea Vacuum Plate & Hostail	08/04/2011	BACKMAN	712	

We provide Formal Stock Certificate separately.

3.6 I like to verify the invoice in terms of storage and handling

A brief summary of storage and handling will follow the invoice. Detailed data can be collected from the menu **Goods flow** and the menu **Statistics**. Customer Service & Support can also help you if you are in need of more specific information of compilation of data.

If it is agreed, more detailed information can be received with the invoice.